

Welcome to Pocklington Arts Centre



Social Story

This is a social story to show you around our building. If you have any questions, or would like to arrange an access visit to the centre please do not hesitate to contact us:

Email: boxoffice@pocklingtonartscentre.co.uk

Telephone: 01759 301547

This is our building.



There is a second door which is between the street and the foyer. This door is automatic so will open by itself when you get close to it.



When you arrive, you may go to the Box office. This is where you can collect or buy tickets and purchase snacks or drinks.



All staff members will be wearing a lanyard so you can spot them. You can ask them for help if you need it.

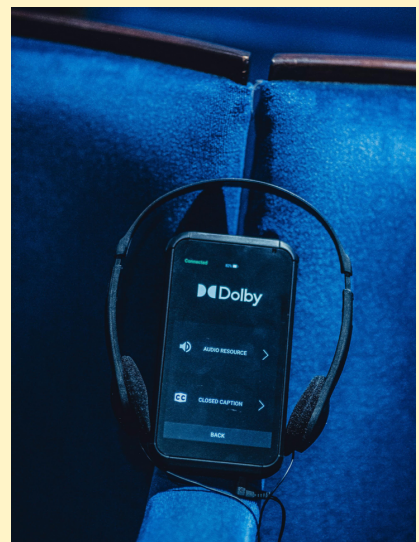
Our staff are very friendly and helpful. You can ask them questions about the venue and your visit.



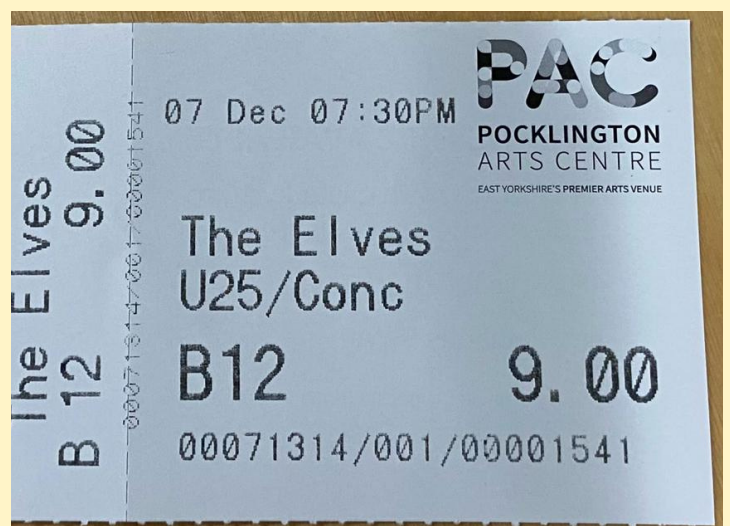
You can also ask the our staff for equipment such as:

- Ear defenders (1 pair/event)
- Dolby Accessibility headsets/handsets (4 available/event)
- Copies of this booklet!

Please request these at time of booking.

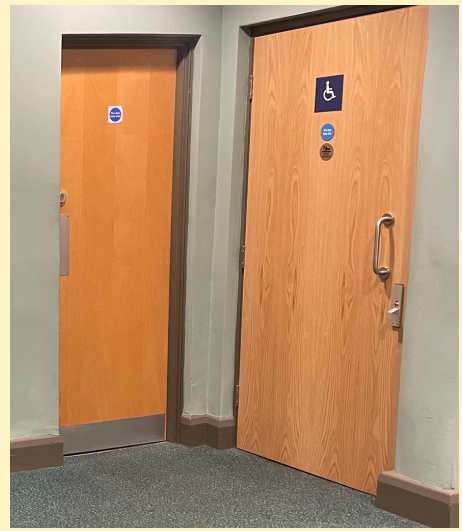


This is a ticket. You will get a ticket that shows you your seat number in the auditorium.



In the foyer you will find the toilets.

We have male, female and an accessible toilet in the foyer.



To go to the auditorium, where you will see the performance, you can either take the stairs, or the lift.



On the first floor, next to the Auditorium, there is a bar. People may sit in the bar and have a drink before or after the show.



To help you find your seat, we have auditorium volunteers called 'Ushers' who will tell you where to go.

The seat number and letter on your ticket relates to the seat number in the auditorium.



There may be an announcement when the show is about to begin, and the lights may go dark. Everyone may go quiet.



When the actors are on stage it means the performance has started.



Some performances have loud noises, bangs, or smoke. If you need to take a break or feel unhappy, you can leave the auditorium and speak to the ushers.

If you would like to take a break from the performance, you can visit the break out space in our Oak Room, next to the bar. Speak to an Usher who can show you to the space.



At the end of the show, people like to clap to say ‘well done’ and ‘thank you’ to people who worked on the performance, such as actors and technicians.

When the lights come back up, at the end of the show, people will leave the auditorium through the doors at the back.



**Thank you for visiting Pocklington Arts Centre.
We hope that you enjoyed your visit and come back soon!**

