

Pocklington Arts Centre

Access Information

Large Print



- Guide Dogs ✓
- Hearing Dogs ✓
- Assistance Dogs ✓

For more information:

www.pocklingtonartscentre.co.uk/access

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1. Introduction

Pocklington Arts Centre (a not-for-profit organisation) delivers a diverse programme of arts and cultural events including film screenings, theatre, live music and visual arts to Pocklington and the rural area of East Yorkshire. Pocklington Arts Centre's vision is to make quality arts accessible to all and engage people of all ages in arts activities.

Staff and volunteers have received training through Dementia Forward and Guide Dogs for the Blind and we are an LGBTQ+ safe space.

2. Building Information

There are 2 levels of the building accessible to the public through our main front door entrance on Market Place. Entry point has a push button for access, under the poster to the right of the door, which opens the main doors and automatic doors within the Foyer.

The accessible toilet is situated in the Box Office/Reception area of the Ground Floor and the lift to the First Floor is positioned past the Box Office welcome desk.

All of our public spaces have wheelchair access although due to the age of the building some motorised wheelchairs are too large to access all areas.

Ground Floor

Entrance Foyer with display materials for forthcoming events

Box Office for all tickets and enquiries

Accessible Toilet (NB there are no toilet facilities on First Floor)

Gents (3 urinals; 2 cubicles) and Ladies (4 cubicles) Toilets

Lift with access to First Floor

Offices for Management Team

Gallery Gift Shop

Studio Exhibition Space – FREE artwork exhibitions.

Also hosting:

Community Café (Tuesday 10am-12noon)

Forgotten Voices Choir (Tuesday 7pm-8.30pm)

Singing for Fun (Thursday 10.30am-12noon)

Youth Theatre Sessions (Wednesdays 4.30-5.30pm & 5:30pm – 6:30pm)

First Floor

Stairs to Auditorium Entrance 1

Lift (or by stairs via Bar) to Auditorium Entrance 2

196 seat Auditorium with space for up to 3 wheelchairs/companions

Licensed Bar with seating for up to 40 people

Adjoining Oak Room to accommodate up to 25 people

hosting Barclays Community Bank (Tue & Fri 9.30am-3pm)

NB Artists/Performers access the stage from Dressing Rooms

positioned behind the stage – these areas are not accessible to public

Box Office Opening Times:

Sunday/Monday - Closed

Tuesday/Wednesday/Friday - 10am – 4pm

Thursday - 10am – 5pm

Saturday - 10am – 1pm

Bar opens 1hr before events and Doors open 30 mins before events start.

3. Bookable Access Facilities

To make advance access bookings, please contact us by calling 01759 301547 or drop in to the Venue. The below facilities can be booked in advance:

- Wheelchair & companion spaces – up to 3 available/event
- Assistance Dog space reservations
- Dolby Accessibility headsets / handsets – up to 4 available/event
- Closed Caption Subtitles on selected film screenings
- Relaxed events/screenings (selected events please check listings)
- Community Sighted guide - this must be requested at booking to ensure availability.
- Ear defenders (1 available/event)

4. Hearing Induction Loops

Hearing Induction Loops support customers with hearing aids that are switched to the T setting. We also have an audio induction loop system in our main Auditorium.

5. Assistance Dogs

We are a dog friendly Venue and welcome Assistance Dogs in our Auditorium.

Please book to ensure your requirements can be met.

6. Dolby AD Headsets / CC Handsets

The Dolby Accessibility Solution integrates hearing impaired (HI) amplified audio, visually impaired narrative (VI-N) audio, and closed captions (CC) in real time on a single dedicated receiver for hard of hearing or visually impaired customers.

The devices work by wirelessly streaming HI audio, VI-N audio, and CC from any digital cinema package (DCP) that contains accessible content. The receivers can be configured to provide either CC display, HI on both ears, VI-N on both ears, or HI and VI-N together (one for each ear). These configurations allow guests to choose the experience they prefer and can be used from any seat in the auditorium with touchscreen display privacy filter to minimise distraction to other patrons.

7. Social Story

We have created a social story to show you around our building prior to your visit. You can pick up a physical copy of this from our Box Office or on our website.

Welcome to Pocklington Arts Centre



Social Story

This is a social story to show you around our building. If you have any questions, or would like to arrange an access visit to the centre please do not hesitate to contact us:

email: boxoffice@pocklingtonartscentre.co.uk
telephone: 01759 301547

8. Contact Information

Email: boxoffice@pocklingtonartscentre.co.uk

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